

# RDR Rules Form

Upon activation of RDR services, the default setting is to accept and refund all Visa pre-dispute notifications.

There are certain parameters that can be customised by the merchant/seller which will be used to set the conditions of each rule. For example transaction amount, dispute category, etc.

If the conditions of the rules are met, then the seller is opting to “accept” the liability of the pre-dispute and authorises Visa to automatically refund the full amount of the transaction back to the cardholder, avoiding a chargeback. If none of the conditions are met, then the seller is opting to “decline” the liability of the pre-dispute, which will result in a chargeback.

In order to customise the rules please complete the table below:

Parameters	Condition	Value
Transaction Date	-----	
Transaction Amount	-----	
Transaction Currency	-----	
Purchase Identifier	-----	
Dispute Category and Code	-----	-----